



Netherbrook Primary School

Parent Survey Results 2019

Total number of completed surveys: 219 - 73% of school families.

	Agree/Strongly Agree	
Home-School Relationships	2019	2018
Staff explain how I can help my child/children at home.	99	99
I feel comfortable about approaching the school with questions, a problem or complaint.	99	99
The school meets my child's particular needs.	98	97
The school responds well to any concerns I raise.	96	95
I am kept well informed about my child's progress.	98	95
The Learning Experience		
My child/children is/are making good progress at this school.	99	100
My child/children is/are taught well at this school.	99	100
Staff expect my child/children to work hard and do their best.	100	100
There is a good range of activities that my child/children find(s) interesting and enjoyable.	96	96
My child/children receive(s) appropriate homework for their age.	97	97
The school teaches my child/children how to manage their feelings appropriately.	95	97
The school teaches my child/children to persevere when they find their work hard.	99	99
The school makes sure my child/children are well prepared for the future.	98	99
Relationships of Staff and Other Pupils		
Staff treat my child/children fairly.	98	98
The school ensures the pupils are well behaved.	95	99
The school helps my child/children to develop positive relationships with teachers and other pupils.	98	99
My child/children is/are praised when he/she works hard or behaves well.	98	98
The school teaches my child to respect people from different backgrounds, races, religions, etc.	99	100
The school deals effectively with bullying and harassment.	96	94
Well-Being		
The arrangements for my child/children to settle in when they started at the school were good.	100	99
My child/children feel(s) safe at this school.	100	100
My child/children is/are well looked after at this school.	99	100
The Summary School Experience		
My child/children is/are happy at this school.	100	99
The school is well led and well managed.	98	100
I would recommend this school to another parent.	98	99
Overall Average for all questions		
	98	98

Headteacher Response to surveys

In the survey you can see last year's results alongside this year's results, this allows for a comparison to be made on our performance. The results of the surveys this year show that the vast majority of our parents continue to feel that the school and its staff do a very good job. It is really lovely that you hold such positive views.

The results for teaching are once again really pleasing, however this score has been 100% for the last three years so we will be looking to see how we can restore this universal view.

It is good to know that parents feel that the school challenges pupils to work hard and the overwhelming majority still feel that pupils are well taught and are making good progress at this school.

We have had slight dip in some areas linked to behaviour. Our analysis of this shows that this view is held by parents in two particular year groups which have both had ongoing friendship issues between key groups of pupils. I feel that the school always deals robustly with behavioural issues and visitors to the school always comment on the warm, friendly and happy feel to the school. The behaviour of pupils is overwhelmingly positive and those pupils that do find it difficult to make the right choices are always disciplined according to our behaviour policy, but also supported to make better decisions through their work with our Pastoral and Nurture teams. If you bring an issue to our attention we will always take action. Due to confidentiality issues we can't always comment on the outcomes for specific pupils but rest assured any examples of poor behaviour are robustly and swiftly addressed.

Equality is absolutely fundamental to our work at Netherbrook and it is our mission to make sure our pupils are open minded, conscientious and ethically motivated citizens. Our work on Global Dimensions and Human Rights is designed to improve our children's knowledge and understanding of key issues and we will always challenge any forms of discrimination and abuse.

Pleasingly, your views indicate that our considerable work on Anti-Bullying this year have been noticed as this score has improved. Bullying is a word that is often used incorrectly. Our school definition of bullying is taken from the Diana Award definition and it is that bullying is: **"REPEATED NEGATIVE BEHAVIOUR THAT IS DELIBERATELY INTENDED TO MAKE OTHERS FEEL UPSET, UNCOMFORTABLE OR UNSAFE."** Our staff and Anti Bullying Ambassadors continue to work to raise the profile of our anti bullying policy and we are working to make all of our pupils 'Upstanders not bystanders'.

100% of parents feel that their child is happy at this school which is amazing and 100% also feel that their child is safe. These are the most important statements of all in my opinion as our main desire is for our pupils to feel happy and safe in school.

Areas we are also aiming to improve upon:

- Homework
- Enrichment activities
- Your confidence in us to act on your concerns

Next week, I will send out a copy of all of your actual comments so that you can see what other parents have said about the school. I will also comment on these to explain what we will be doing based on your feedback.

Thank you for completing the surveys and for your positive views on our school. Next year the aim is to achieve 100% across the board!